

TECHNICAL ASSISTANCE:

By Telephone - ph# 1-800-297-5377 - Monday - Friday, 7 am - 9 pm Central Time.

Court contact information can be found in the menu to the left under "Court Contact"

Technical Support	Courts
Site access	Add codes to the system/change other configuration
One-on-one training over the phone	Provide legal advice (what document to file, how to prepare the document)
Webinars	What filing code to select
Desktop/Browser support	Court dates
Filing status	Make changes to party information
Issues viewing stamped documents	Information on rejected filings beyond the rejection comments in the system
Financial reconciliation	Court portal/ Docket viewing
Internal errors	Refund/cancellation of Accepted filings

Email Us - Efiling.Support@Tylertech.com

Emails received during normal business hours are normally responded to within 24 hours, Monday - Friday between 7:00am and 9:00pm Central Time. E-mails received after 9:00pm Central Time or on a holiday will be responded to on the following business day

[Click Here to Chat With Us](#) - Start a chat for immediate assistance, and one of our trained specialists will assist.

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